



Date: 29 July 2019

Message to our Certified Installers

Re: Link and Channel test reports made with Fluke DTX

As you are surely aware of, the last date any DTX-1800 was calibrated by a Fluke authorized Service Center was July 31, 2018. Given the end of life of the tester and the lack of availability of replacement parts, it can no longer be calibrated by any Fluke authorized service center.

The Fluke calibration is valid for one year, so as of 1 August 2019 all Fluke DTX instruments will not have formal calibration.

We strongly recommend purchasing Fluke DSX-5000/8000 units but we understand that not all our certified installers are willing to do it presently.

On the other hand, it is important to make sure that all links & channels are tested properly so the reports submitted to us for site warranty are as accurate as possible.

Our temporary optional solutions are as follows:

1. Test reports made with Fluke DTX-1800 units that were calibrated in 2018 by a Fluke authorized Service Center will be accepted until the end of 2019.
2. Test reports made with Fluke DTX-1800 units that were calibrated after 31 July 2018 by a non-authorized service center will be accepted until the end of 2019 pending HCS formal approval of the service center.

The above provides 6 months for purchasing the Fluke DSX-5000/8000 unit so we kindly ask all our certified installers to start considering this investments ASAP.

We take this opportunity to remind you that when testing CAT6, CAT6A and CAT8 links and channels you are kindly requested to use the TIA-568 limits with the "+ALL" option, providing pass/fail criteria for TCL (balance) and DC resistance unbalance, along with all other transmission parameters.

Sincerely,

HCS

Technical Support Team

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